

Bronson Community Connect Partners – Referral How To's

What does Community Connect mean?

Community Connect provides independent providers and healthcare organizations with a unified and integrated patient record to support patient care, while leveraging the shared resources and expertise of an experienced Epic organization. All locations below use the Bronson Epic application.

Why is the referral process important for the Community Connect Partners?

Referrals to community connects go into their Referral Workqueue *without* intervention when the ordering user clicks the department name in the "To dept" field. If the department is not clicked and the intent is the referral goes to the community connect partner, there may be a delay in them receiving this referral.

- **Rule of thumb:** If you are referring to a community connect partner, click their department name in the speed button options. Examples below of the connect referral options.
- **Note:** Ordering users do not need to specify department or click "To Dept" when referring to a Bronson specialty practice. User can click specific Bronson department if they prefer a specific location.

Advanced Vascular Surgery (AVS)

[Advanced Vascular Surgery](#)

Ambulatory Referral to Vascular Surgery
✓ Accept ✗ Cancel

Class:

Referral: To dept spec: Vascular Surgery

To provider:

To dept:

Reason: Specialty Services Required

Priority: Routine

Process Inst.: There are many steps to processing a referral to the specialist. You can expect to be notified of the status of your referral. The first notification should occur through MyChart within 2-3 business days. MyChart is the most effective way to monitor the status of your referral. Ask for the phone number if you prefer to call for updates.

Adult and Pediatric Ear, Nose & Throat (APENT)

[Adult & Pediatric Ear, Nose & Throat: Ear, Nose & Throat](#)

Ambulatory Referral to ENT
✓ Accept ✗ Cancel

Class:

Referral: To dept spec: Otolaryngology

To provider:

To dept:

Reason: Specialty Services Required

Priority: Routine

Process Inst.: There are many steps to processing a referral to the specialist. You can expect to be notified of the status of your referral. The first notification should occur through MyChart within 2-3 business days. MyChart is the most effective way to monitor the status of your referral. Ask for the phone number if you prefer to call for updates.

Bronson Advanced Cardiac Healthcare (BACH)

[Bronson Advanced Cardiac Healthcare](#)

Note: All internal Cardiology referrals will go Bronson Advanced Cardiac Healthcare regardless if uses selects "To Dept . User can select click specific BACH department if they prefer a specific location.

Ambulatory Referral to Cardiology
✓ Accept ✗ Cancel

Class:

Referral: To dept spec:

To provider:

To dept:

Reason:

Priority:

Process Inst.: There are many steps to processing a referral to the specialist. You can expect to be notified of the status of your referral. The first notification should occur through MyChart within 2-3 business days.
MyChart is the most effective way to monitor the status of your referral. Ask for the phone number if you prefer to call for updates.

Family Health Center (FHC)

[Family Health Center](#)

Family Health Center offers many services including primary care, pediatrics, substance use, dental and more. Check out the link above for a full list of services. Their department will also display on any referral with a specialty they offer.

Ambulatory Referral to FHC SUBSTANCE USE DISORDER
✓ Accept ✗ Cancel

Class:

Referral: To dept spec:

To provider:

To dept:

Reason:

Priority:

Process Inst.: There are many steps to processing a referral to the specialist. You can expect to be notified of the status of your referral. The first notification should occur through MyChart within 2-3 business days.
MyChart is the most effective way to monitor the status of your referral. Ask for the phone number if you prefer to call for updates.

Kalamazoo Anesthesiology Pain Consultants (KAPC)

[Kalamazoo Anesthesiology and Pain Consultants - Pain Management](#)

Ambulatory Referral to Pain Clinic
✓ Accept ✗ Cancel

Class:

Referral: To dept spec:

To provider:

To dept:

Reason:

Priority:

Process Inst.: There are many steps to processing a referral to the specialist. You can expect to be notified of the status of your referral. The first notification should occur through MyChart within 2-3 business days.
MyChart is the most effective way to monitor the status of your referral. Ask for the phone number if you prefer to call for updates.

Kalamazoo College (K COLL)[Kalamazoo College](#)

Kalamazoo College does not have a system referral. They offer services to students of Kalamazoo College.

Kalamazoo Foot Surgery (KFS)[Kalamazoo Foot Surgery](#)

Ambulatory Referral to Podiatry - Internal ✓ Accept ✗ Cancel

Class:

Referral: To dept spec: **Podiatry**

To provider:

To dept: **KALAMAZOO FOOT SURGERY**

Reason: **Specialty Services Required** Second Opinion Patient Preference

Priority: **Routine** Urgent

Process Inst.: There are many steps to processing a referral to the specialist. You can expect to be notified of the status of your referral. The first notification should occur through MyChart within 2-3 business days.
MyChart is the most effective way to monitor the status of your referral. Ask for the phone number if you prefer to call for updates.

Nephrology Center (NEPH)[Nephrology Center](#)

Ambulatory Referral to Nephrology ✓ Accept ✗ Cancel

Class:

Referral: To dept spec: **Nephrology**

To provider:

To dept: **PARAGON NEPH CTR KZ** PARAGON NEPH CTR BC

Reason: **Specialty Services Required** Second Opinion Patient Preference

Priority: **Routine** Urgent

Process Inst.: There are many steps to processing a referral to the specialist. You can expect to be notified of the status of your referral. The first notification should occur through MyChart within 2-3 business days.
MyChart is the most effective way to monitor the status of your referral. Ask for the phone number if you prefer to call for updates.

Vision Eye Care (VEC)[Vision Eye Care & Portage Ophthalmology](#)

Ambulatory Referral to Ophthalmology ✓ Accept ✗ Cancel

Class:

Referral: To dept spec: **Ophthalmology** Pediatric Ophthalmology

To provider:

To dept: **VISION EYE CARE**

Reason: **Specialty Services Required** Second Opinion Patient Preference

Priority: **Routine** Urgent

Process Inst.: There are many steps to processing a referral to the specialist. You can expect to be notified of the status of your referral. The first notification should occur through MyChart within 2-3 business days.
MyChart is the most effective way to monitor the status of your referral. Ask for the phone number if you prefer to call for updates.

WMed Health (WMED)

[WMed Health](#)

WMed Health offers many primary care and specialty services. They also provide specialized clinics that have their own referral in Epic. Type AMB ref to WMED to see a list of those clinics. Their department will also display on any referral with a specialty they offer.

Ambulatory Referral to WMed FM Resident Clinic ✓ Accept ✗ Cancel

Class:

Referral: To dept spec:

To provider:

To dept:

Reason:

Priority:

Process Inst.: There are many steps to processing a referral to the specialist. You can expect to be notified of the status of your referral. The first notification should occur through MyChart within 2-3 business days.
MyChart is the most effective way to monitor the status of your referral. Ask for the phone number if you prefer to call for updates.

West Michigan Cancer Center (WMCC)

[West Michigan Cancer Center](#)

West Michigan offers services for gynecology oncology, surgical oncology, and radiation oncology.

Ambulatory Referral to Gynecologic Oncology ✓ Accept ✗ Cancel

Class:

Referral: To dept spec:

To provider:

To dept:

Reason:

Priority:

Process Inst.: There are many steps to processing a referral to the specialist. You can expect to be notified of the status of your referral. The first notification should occur through MyChart within 2-3 business days.
MyChart is the most effective way to monitor the status of your referral. Ask for the phone number if you prefer to call for updates.